From: Champion, Kevin

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Subject: RE: 4 Day / 5 Day Bill Window

Date: Monday, September 24, 2018 3:19:43 PM

[External Email - Be careful! DO NOT open attachments or click links from unknown senders or unexpected email.]

John,

- **Bill Window Method Used Today?**
  - 3 Day Bill Window.
    - Download 2-3 days in advance of Read Date
    - Read Date = Window Start Date *(99% of accounts bill on this day)*
    - Estimation and Window End = 3rd Business Day (Start to Finish)
- **Number of Bill Cycles?**
  - 20
- **Number of Customers?**
  - 185,000
- **Number of AMI Meters Currently in Use?**
  - None captured by AMI. (# of Meters spread over geo-location is not most efficient in conversations to date)
  - We are 100% AMR (vehicle Drive By) with a very aggressive meter read failure replacement program. (We estimate less than ½ of a percent of reads, i.e. 99.5 Actual

Reads)

- Note: Our upload process creates FAs during the upload process for Meters "with problems" and maintenance is done in the next 2 days.

I would say a large portion of the credit goes to the Meter and Meter Reading Programs for how efficient they are with gathering the readings.

Kevin Champion
Technology Supervisor
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From: Andreasik, John J:(BGE) [mailto:John.J.Andreasik@bge.com]
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Subject: 4 Day / 5 Day Bill Window

Hi Everyone – BGE currently uses a 5-Day Bill Window today but is considering the possibility of moving to a 4-Day Window in conjunction with an upcoming CC&B upgrade. For some background, BGE uses 21 Bill Cycles for monthly billing for its 1.5 million customers. BGE has primarily AMI meters now in use for its gas and electric customer base.

To help us evaluate what is being done at other places today, could you share what setup you currently use today for your Bill Windows? If you could answer these following questions, it would

be most appreciated:

- **Bill Window Method Used Today?**
- **Number of Bill Cycles?**
- **Number of Customers?**
- **Number of AMI Meters Currently in Use?**

Thanks in advance for your help!!

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